



T.1 Conditions of Membership

1. General

- 1.1 The TOYCRED Secretariat is solely responsible for the granting, renewal and termination of TOYCRED Membership.
- 1.2 TOYCRED Membership is available to any concern which
 - 1.2.1 Is legally identifiable
 - 1.2.2 Complies with the TOYCRED Accreditation Standard T.2
 - 1.2.3 Has paid fully any subscriptions due to the TOYCRED Secretariat
 - 1.2.4 Gives such undertakings as are required by the TOYCRED Secretariat
- 1.3 A certificate of Membership will be issued to applicants who have been accepted for membership of TOYCRED ("the Member") which shall be given up on termination or suspension of Membership.
- 1.4 The frequency of audit by the TOYCRED Secretariat will be prescribed by the TOYCRED Secretariat. Normally, the audit visits will be conducted annually. In addition, unscheduled audits may be carried out.
- 1.5 TOYCRED Membership does not in any way diminish the responsibilities of the Member to comply with the law and can not be taken to indicate a guarantee by the TOYCRED Secretariat that the Member so complies. The primary duty for compliance with the law rests upon the Member.
- 1.6 A Member which operates a formal documented quality assurance system accredited to recognised standards (e.g. BS EN ISO 9000) may be audited by the TOYCRED Secretariat on a less frequent basis in cases where the quality system addresses all TOYCRED Requirements.



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- 1.7 The TOYCRED Secretariat will specify procedures for application, audit,
- 1.8 The TOYCRED Secretariat, at its sole discretion, may suspend or terminate Membership if
 - 1.8.1 The Member fails to comply with these rules or the accreditation standard T.2 or
 - 1.8.2 If there is a change in any aspect of the Member's status or operations which affects compliance with the TOYCRED standards or
 - 1.8.3 If a Member enters into liquidation, or has a receiver of its business appointed, or being owned by an individual or partners, such individual or partners are declared bankrupt or enter into an individual voluntary arrangement or
 - 1.8.4 If the management of the Member fails to comply with English law.
- 1.9 Membership of the TOYCRED scheme is not transferable or assignable to any other person or company other than those duly granted Membership of the scheme.

2. Cooperation with the TOYCRED secretariat

- 2.1 The Member shall give reasonable co-operation to the TOYCRED Secretariat at all times. The co-operation shall include
 - 2.1.1 allowing access to the TOYCRED Secretariat and its representatives to relevant areas of the Member's premises.
 - 2.1.2 allowing access to the TOYCRED Secretariat and its representatives to relevant records and papers



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- 2.1.3 assisting the TOYCRED Secretariat and its representatives in the
- about the Member's procedures or activities relating to its Membership.

3. Duties of the Member

The Member shall

- 3.1 Comply with the standards and rules laid down by the TOYCRED Secretariat
- 3.2 Respect the conditions of use of the TOYCRED logo given in these conditions of Membership
- 3.3 Pay such amounts due to the TOYCRED Secretariat immediately such amounts being non-refundable.
- 3.4 Immediately upon suspension or termination of Membership, discontinue the use of the TOYCRED logo in any printed material and return any TOYCRED Membership Certificate.
- 3.5 Not state in any contract or other written material that Membership of the TOYCRED Scheme implies product approval by the TOYCRED Secretariat or any other body
- 3.6 Ensure that complaints from third parties are investigated without delay and resolved in accordance with the Member's documented procedures

4. Notification of Changes

The Member shall notify the TOYCRED Secretariat without delay in any of the following events

- 4.1 changes in the legal status of the Member
- 4.2 changes in the management structure of the Member
- 4.3 changes in the procedures and policies of the Member
- 4.4 changes in the locations of the Member



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5. Period of Notice

- 5.1 A Member may resign its Membership on giving 7 days notice to the TOYCRED Secretariat. Suspensions or terminations of Membership carried out by the TOYCRED Secretariat in accordance with clause 3.4 shall have immediate effect.